

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Bath Bath Bus Company

Introduction

Bath CitySightseeing/ Bath Navigatours delivers high quality, open-top bus tours of the World Heritage City of Bath, and is operated by Bath Bus Company.

There are two tours available to complete. The City Tour incorporates all the main attractions with the city centre including the Royal Crescent, Circus, Jane Austen Centre and Royal Victoria Park. The main departure point for this tour is alongside Bath Abbey, BA1 1LT. The Skyline Tour is primarily a scenic tour which provides stunning panoramic views of Bath, and incorporates Great Pulteney Street, Holburne Museum and Prior Park Landscape Gardens. The main departure point for this tour is Manvers Street, BA1 1JH. Both tours cover some hilly terrain.

All vehicles are fully wheelchair accessible.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01225 330 444 or email hq@bathbuscompany.com.

Pre-Arrival

- You can plan your journey by car or public transport by using a journey planning website; simply enter your postcode and ours which is BA1 1LT for Stop 1 on the City Tour, or BA1 1JH for Stop 1 on the Skyline Tour or Stop 3 on the City Tour to get directions.
- The nearest railway station is Bath Spa Station which is 0.3 miles (approximately a 6 minute walk) from Stop 1 on the City Tour, or less than 0.2 miles (approximately a 3 minute walk) from Stop 1 on the Skyline Tour or Stop 3 on the City Tour.
- A taxi rank is situated directly outside the railway station.

- Most streets leading to the Bath Tours are paved.
- Shopmobility is located on Manvers Street, Bath, BA1 1JQ

Car Parking and Arrival

- Car parking facilities are available along the route

Main Entrance, Reception and Ticketing Area

- Bath Bus Company has a Tourist Information Centre and ticketing office located on Platform 1, Bath Spa Station, BA1 1SU.
- There is a lift or step free access (ramp) to gain entry to Platform 1.
- Both the station and the Tourist Information Centre are well lit.
- There is an open counter.
- Pen and notepads are available at the Tourist Information Centre counter.
- On-ear headphones as opposed to in-ear headphones are available on request.

Attraction (displays, exhibits, rides etc.)

- Commentary is provided on all tour buses; either in the form of recorded multi-lingual commentary available in 10 languages or a live-guide.
- There is some background music on the recorded commentary.

Public Toilets

- Public Toilets are located on Railway Street, Bath which are approximately a 2 minute walk from Stop 3 on the City Tour, or Stop 1 on the Skyline Tour.
- These toilets have a unisex accessible toilet.

Additional Information

- Staff are familiar with wheelchair bound passengers and their requirements.
- Bath CitySightseeing welcome assistance dogs.
- Mobility scooters can be accommodated on some tour buses depending on the model.
- Wheelchairs can be accommodated on all tour buses in Bath.

Contact Information

Address (Inc postcode): 6 North Parade Bath BA1 1LF

Telephone: 01225 330 444

Email: hq@bathbuscompany.com

Website: www.bathbuscompany.com

Grid Reference: ST 75230 64677

Hours Of Operation: Head Office: Mon-Fri: 09:00-17:00 Closed Sat & Sun. Tours operate all year round except Christmas Day, Boxing Day and New Years Day. Operating times vary depending on the season

Local Equipment Hire: Shopmobility, One Stop Shop, 3-4 Manvers Street, Bath BA1 1JQ Opening hours: Monday & Tuesday 08:30-17:00, Wednesday 09:30-17:00, Thursday 08:30-17:00, Friday 08:30-16:30, Saturday 09:00-16:30, Sunday CLOSED

Local Accessible Taxi: Abbey Taxis, South Parade, Bath BA2 4AF
www.abbeytaxis.co.uk